



Enovana Green Cleaning Laundry Folding Service (Beta Program)

Thank you for your interest in our newest offering: Laundry Folding Service. We are excited to implement this new benefit. As such, we are formally launching our Beta Laundry Service program effective 8/6/18.

This limited-time Beta program is designed to help Enovana Green Cleaning develop and refine this program. If you are participating in this program we're hopeful to obtain input on how we can improve and expand upon this service.

Initially, our Laundry Service will NOT include a comprehensive "wash/dry/fold/put away" process. Rather, our initial focus is just the "fold" part. We expect our Laundry Service to expand in the future to include some combination of "wash/dry/put away". The feedback we receive from our Beta participants will allow us to create, refine and incorporate those additional features.

How does it work?

1. You leave clean laundry on the master bed
2. We fold the laundry
3. We leave the laundry on the master bed
4. You come home to a clean house AND laundry that is now folded!

How much does it cost?

- Cost = \$10 per "load"
- Load = A load is defined as 1 average size laundry basket filled to the brim (not overflowing). It can be any combination of clothes, linens, etc

What is not included?

- We do not wash, dry, iron, put away or place clothes on hangers

How do I begin?

- Contact us directly



2 Scheduling Options Available

Permanent Schedule

You determine the default amount of loads we will fold at EACH visit

We will ALWAYS fold laundry (unless you tell us otherwise)

The cost will be added to all your cleaning visits

As-needed Basis

Inform us in ADVANCE if/when you ever want us to fold laundry

We will NEVER fold laundry (unless you tell us otherwise)

The cost will be added to that specific cleaning only



FAQ

What does a “Beta” program mean?

- It means this program is new and is being implemented, developed and refined based upon your input. Please be patient with us and provide feedback that will assist in our efforts to improve and expand this service

Where do I leave the clean laundry I want folded?

- On the master bed. You can leave them in baskets or loose on the bed

Does “loose on the bed” mean 1 big pile of laundry?

- Maybe, if you only have 1 load. However, if you have multiple loads “loose on the bed” please make sure to separate them into different piles. 1 pile will equal 1 load. This helps us quantify the amount of loads we are folding

Where can I find the laundry that was folded?

- On the master bed. We’ll put the folded laundry back into baskets or loose on the bed (if clean laundry wasn’t left in a basket)

Can I have laundry service separate from my cleaning visit?

- Laundry Service is only offered as an additional service in conjunction with a house cleaning

Is there a standard folding procedure?

- There is no standard folding procedure. You will likely see minor variances in how certain items are folded depending upon what house cleaner/maid is present

Can I pay for partial loads?

- Partial loads will be charged in full